

Private / Non-Personal Information Breach Response:

As your trusted financial services provider, we maintain a diligent approach in protecting your financial privacy. Considering the recent announcement from the Louisiana Office of Motor Vehicles, we wanted to inform you Community First Bank does not, nor has ever used Progress Software's **MOVEit** File Transfer product.

However, as national data breaches, phishing scams, and computer viruses appear to be the new normal, we need to work together to protect the security of your personal identity and financial accounts. As such, we highly recommend the following best practices to protect yourself against fraud:

- Enroll in Online and Mobile Banking as to regularly review and monitor account activity.
- Consider frequent password updates and make sure they are strong and unique.
- Never open an attachment or click on a link (email or text) from an unknown sender.
- Ensure your network is secure and you are using current Virus and Firewall protection applications for your personal computer and online network.
- Monitor your credit reports. <https://annualcreditreport.com> will provide a free credit report for all three major providers on an annual basis.
- Consumers can freeze and unfreeze their credit for free, which stops others from opening accounts or applying for credit in your name. Contact the three major credit bureaus by phone for this service: Experian 1-888-397-3742; TransUnion 1-888-909-8872; Equifax 1-800-685-1111.

Community First Bank Enhanced Security Products

We offer Debit/Credit Card Protection with our **SecurLOCK** app. This easy-to-use product provides you ultimate control of turning your cards on and off, where the cards can be used, and setting up various alerts to monitor account activity.

As a KISS or KISS with Interest Checking account club member, we offer **IDProtect** to help better protect you from identity theft and fraud. This product offers a litany of security measures, including credit and identity monitoring,

Please visit a branch or call a Community First Banker to assist you with obtaining peace of mind in account protection.